

Terms and conditions

Education Korea General Booking Terms and Conditions

The booking terms and conditions outlined on this page are standard and may apply when booking direct with EducationKorea. Alternative conditions may apply based on specific travel dates and special rates or packages. At the time of booking, you will be required to read, understand and accept the terms and conditions specific to your reservation before it is confirmed and prior to payment. For terms and conditions for existing bookings, please refer to the most up to date copy of your confirmation email. For more information, please email help.edukr@gmail.com

Special Terms and Conditions for Smart Quarantine Service Pack

- This facility will be used by Inbound Students entering Korea who must undergo a mandatory 14 day quarantine.
- In principle, each individual should use a single room which is equipped with an en-suite shower and toilet.
- The period of stay in a living facility is 14 days from the day following the date of entry*. At the end of the 14-day period, those confirmed as negative are given health education and discharged. Discharge before the end of the 14-day period is not allowed.
- While staying in living/testing facilities, residents are banned from leaving the facilities or receiving outside visitors.
- When communication is inevitable between facility residents and operation staff, they should not come face-to-face and must wear masks and maintain a distance of at least 2 meters during the conversation.
- If the resident starts experiencing a fever, respiratory or any other coronavirus symptoms, he/she should report to the on-site healthcare manager (healthcare professional), who then should check the symptoms and take necessary measures in accordance with the existing emergency alert system or the examination/transfer system.

Cancellation and Refund POLICY: Cancellation will be accepted up through e-mail. Cancellation penalty will be decided depending on days left within check-in. However, cancellation and amendments within 24 hours from reservation will be fully refunded. (under the condition that you have 2 weeks remaining to arrival) However, any service fees incurred due to payment method or gateway will not be refunded.

- Only if the resident starts experiencing coronavirus symptoms and gets transfer to the hospital within 7 days from the check-in date, 50% of the service fee calculating for the remaining dates

- If the residents get transferred to the hospital later than 7 days since check-in date, No refund available

ADDITIONAL INFO:

- The rooms are all strictly non-smoking.
- You are liable for any damages on the room and house
- Violating these can result in deportation from Korea or a \$10,000 fine.

In case the booking amount is paid using credit card, the refund will be processed on the credit card.

General Check-in / Check-out Policy is as per below:

No smoking.

No leaving the room.

No guests.

No loud noises for other guests.

Maintain clean usage of shared places (bathroom, living room, etc.) for guests who will use it next time.